The Learning Center Services

The Learning Center and its staff realize that students may have questions about the tutoring services which will be offered during the next few weeks due to the college’s schedule changes.

We want to provide needed services, as well as help you with navigating your coursework going forward. We want to assist you in your successful completion of this semester’s work.

In order to protect our Northeast State family, changes have been made in the provision of campus services.

Below is an outline of services and changes which will be implemented by The Learning Center during the next few weeks.

March 14 (Saturday) – March 22 (Sunday)
- No Tutoring – Campus Closed
- No Online Tutoring
- Please contact The Learning Center by email (not phone) during this period.

March 23 (Monday) – April 5 (Sunday)
- Online Tutoring Only – Email or Zoom (video – similar to Skype) – You get to choose!
- Please contact The Learning Center by email or phone during this period. (If you need to leave a message, please do that in an email.)
- Tutors will be available to help you by email and Zoom.
- For ALL TUTORING EXCEPT MATH:
  - Email TLC@NortheastState.edu (not case sensitive)
  - In your email, provide:
    - your course number or title
    - your instructor’s name (if possible)
    - whether you want assistance by email or Zoom
    - a description of the assignment/content with which you need help
  - If sending a writing assignment/research paper for feedback, you will need to include:
    - a draft of your writing assignment/research paper (as a Word document)
    - a copy of the assignment description which was provided by your instructor
  - You may also send a screenshot of specific problems (ex. chemistry) with which you need assistance.
- For MATH TUTORING:
  - Email TLCmath@NortheastState.edu (not case sensitive)
  - In your email, provide:
    - your course number or title
    - your instructor’s name (if possible)
    - whether you want assistance by email or Zoom
    - a description of the assignment/content with which you need help
  - You may also send a screenshot of specific problems with which you need assistance or cut-and-paste the information into your email.

If you have questions, contact The Learning Center at TLC@NortheastState.edu for more information.

The Learning Center and its staff look forward to helping you during the remainder of the semester.